

What can you do if you get a letter that says your TennCare will end?

If you think TennCare made a mistake, you can **appeal**. An appeal is a way to fix TennCare's mistakes. You can ask to keep your TennCare while you appeal.

You don't need a special paper to appeal. You can use plain paper or write in the box below. Write the word "Appeal" at the top of your paper. Tell TennCare you want to appeal about losing your TennCare. Also write on the paper:

- Your full name
- Your address
- Your day time phone
- Your Social Security number or TennCare ID number.
- What **mistake** you think TennCare made when they decided to stop your TennCare. Example: "I asked for help filling out the peach papers. But you didn't help me enough." It's not enough to just say that you need TennCare to keep getting medical care.

Be sure to keep a copy of your appeal.

You can fax, mail or take your appeal to TennCare.

Call the Family Assistance Service Center to get the fax number, mail address or walk-in address. The number is 866-311-4287. It's a free call. If you take your appeal to them, be sure to get a receipt.

Appeal to Keep TennCare

Date _____

Your name _____

Your Address _____

Your day time phone _____

Your Social Security number or TennCare ID number _____

I am appealing to keep my TennCare. I have a valid factual dispute. TennCare made a mistake. I qualify for TennCare because

_____.

I want to keep my TennCare during this appeal.

Sign here X _____